

Marta Lowell Design Privacy Policy

Privacy Policy

At Marta Lowell Design, we are committed to protecting your privacy and handling your personal data responsibly. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or contact us about our services.

Who We Are

Our company is an interior design studio based in Hexham, Northumberland. If you have any questions about this policy or how your data is handled, you can contact us at [\[contact@email.co.uk\]](mailto:contact@email.co.uk).

Information We Collect

When you visit our website or get in touch with us, we may collect personal information such as your name, email address, telephone number, and any details you choose to share about your project through enquiry forms or direct communication. We do not intentionally collect sensitive personal data.

How We Use Your Information

We use the information you provide to respond to enquiries, communicate with you about potential or ongoing projects, deliver our interior design services, and manage our business effectively. Your data helps us provide a professional and personalised service.

Lawful Basis for Processing

We process personal data in accordance with UK GDPR. The lawful bases for processing include your consent when you contact us directly, and our legitimate business interest in responding to enquiries and managing client relationships.

How We Store and Protect Your Data

We take appropriate measures to ensure your personal data is stored securely and protected from unauthorised access. Information is retained only for as long as necessary for the purposes for which it was collected, or to meet legal or business requirements.

Sharing Your Information

We do not sell, rent, or trade your personal data. Your information will only be shared where required by law or where it is necessary to deliver a service you have requested, and only with your knowledge or consent.

Cookies

Our website may use basic cookies to ensure it functions properly and to help us understand how visitors use the site. You can manage or disable cookies through your browser settings at any time.

Your Rights

You have the right to request access to the personal data we hold about you, ask for corrections, request deletion of your information, or withdraw consent where applicable. You also have the right to raise concerns with the Information Commissioner's Office (ICO).

Changes to This Policy

This Privacy Policy may be updated occasionally to reflect changes in legal requirements or how we operate. The most up-to-date version will always be available on our website.

Last updated: January 2026